

Logistics Briefing

Daily Thematic Programme for COP29

NOVEMBER

11

COP29 Opening NOVEMBER

12

World Leaders
Climate Action
Summit

NOVEMBER

13

World Leaders
Climate Action
Summit

NOVEMBER

14

Finance, Investment and Trade Day

NOVEMBER

15

Energy / Peace, Relief and Recovery Day **NOVEMBER**

16

Science,
Technology and
Innovation /
Digitalisation Day

NOVEMBER

R N P

Rest Day and No Thematic Programming Day **NOVEMBER**

18

Human Capital /
Children and
Youth Day / Health /
Education Day

NOVEMBER

19

Food, Agriculture and Water Day NOVEMBER

20

Urbanization /
Transport /
Tourism Day

NOVEMBER

21

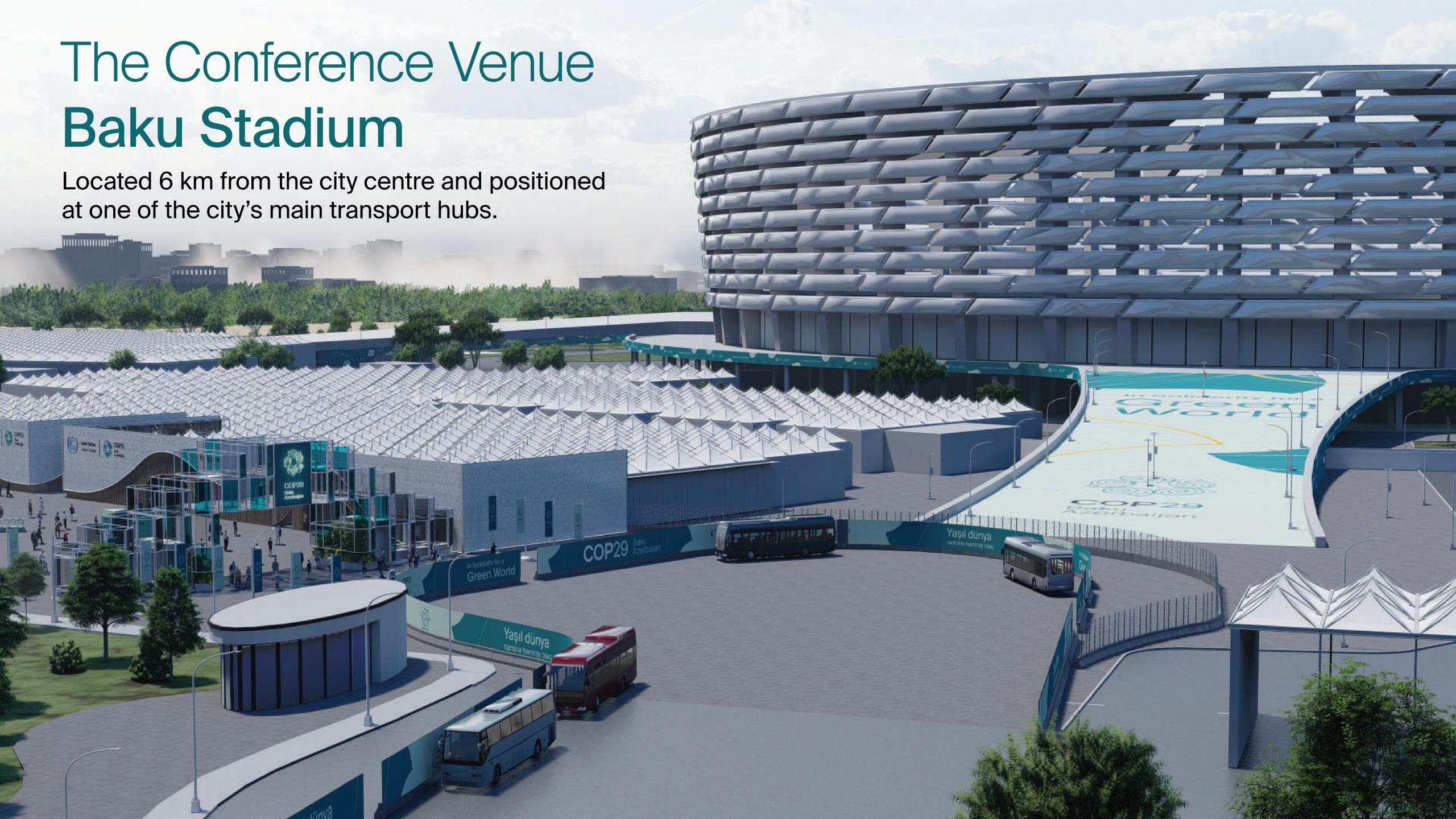
Nature and
Biodiversity /
Indigenous People /
Gender Equality /
Oceans and
Coastal Zones Day

NOVEMBER

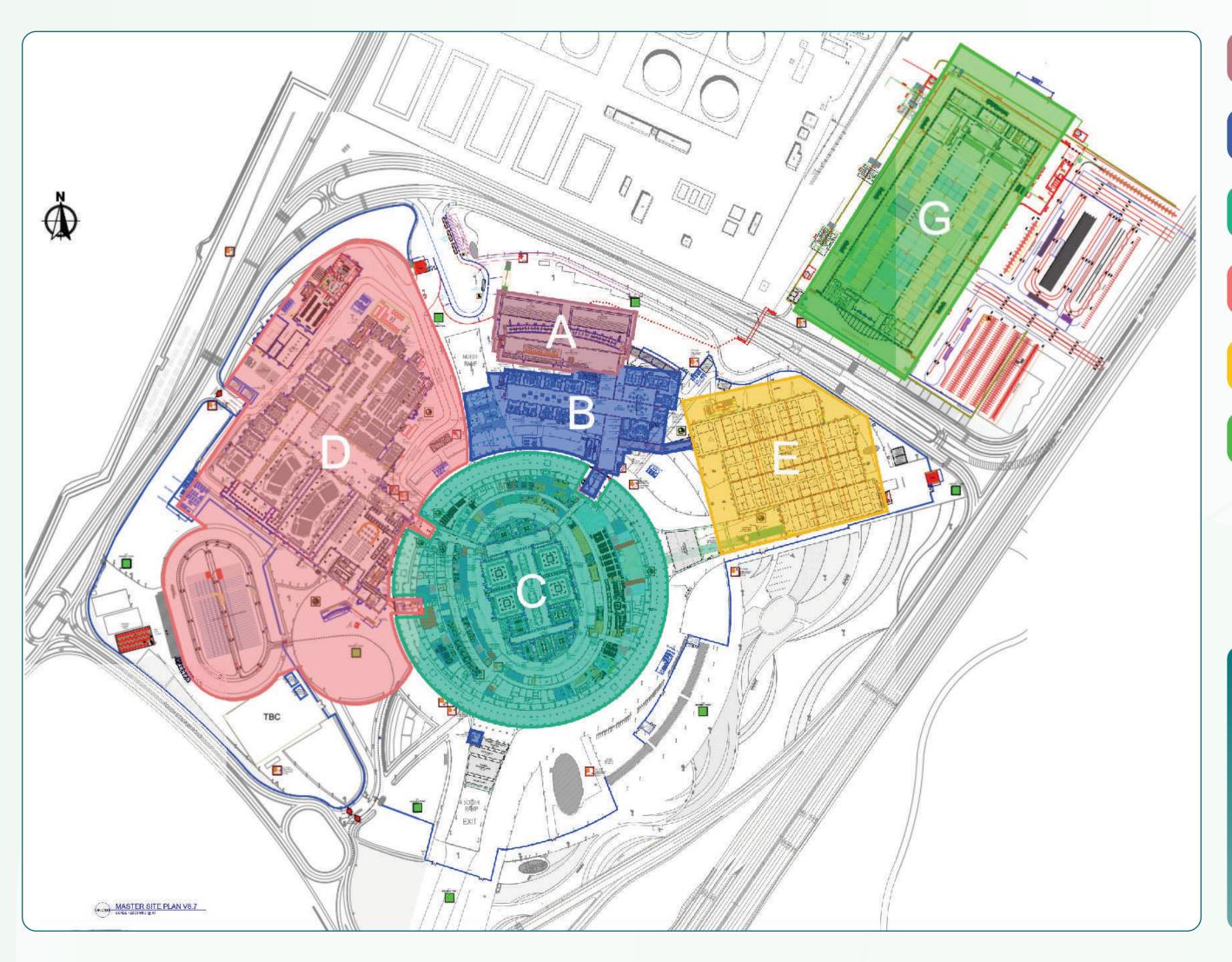
22

Final Negotiations

Conference Venue Introduction & Progress



COP29 Zone Map



Zone A Main Entrance & Registration

Zone B Side Events & Special Events

Zone C Negotiation Rooms and Delegation Office

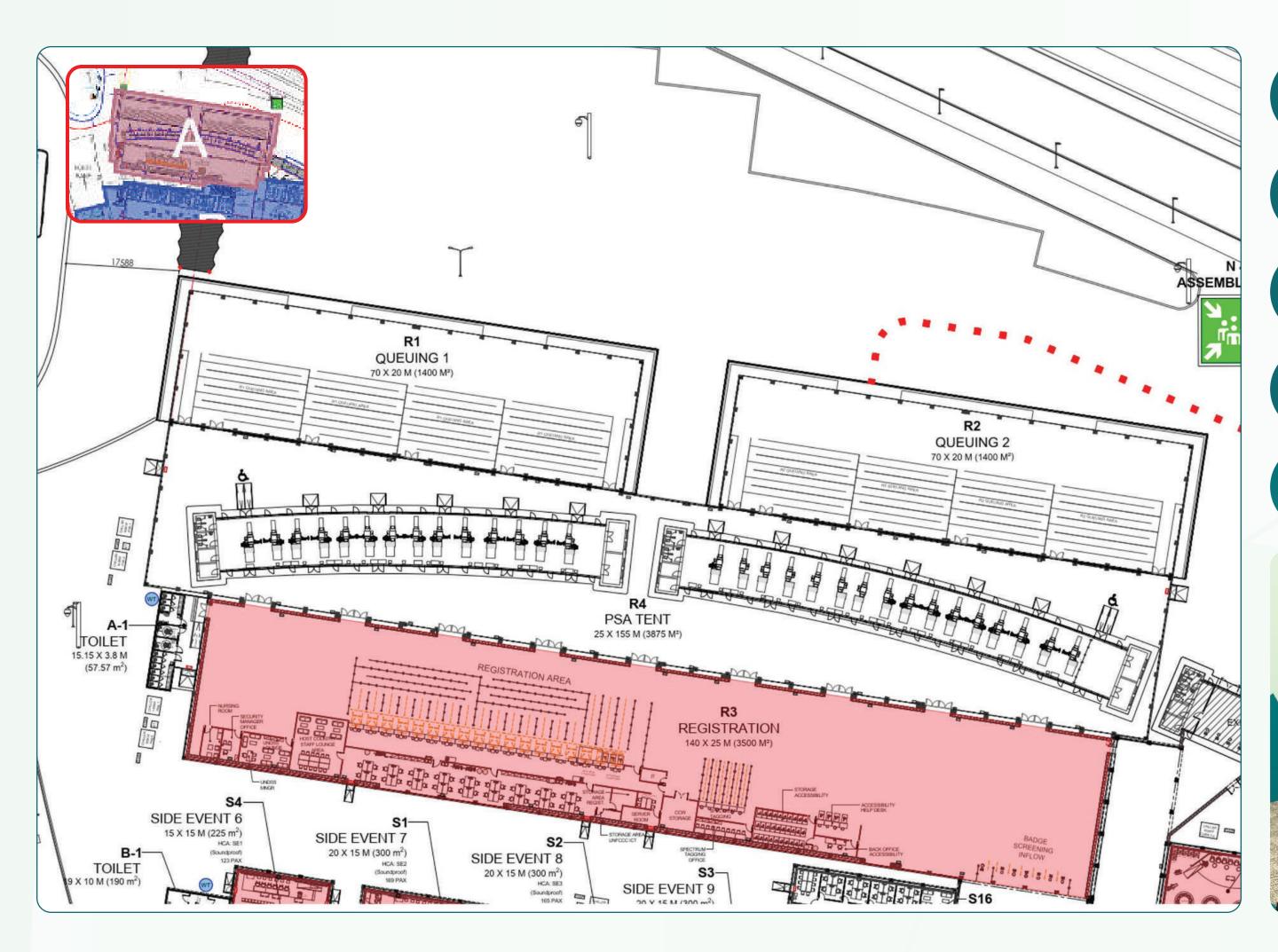
Zone D VVIP and Media Centre

Zone E Pavilions

Zone G Green Zone

Total area of the Blue Zone 104,460 m²/10 hectares

Total perimeter of the Blue Zone 4,900,311 m²/49 hectares



Pedestrian Screening Area lanes

Accreditation Registration desks & Badge scanners

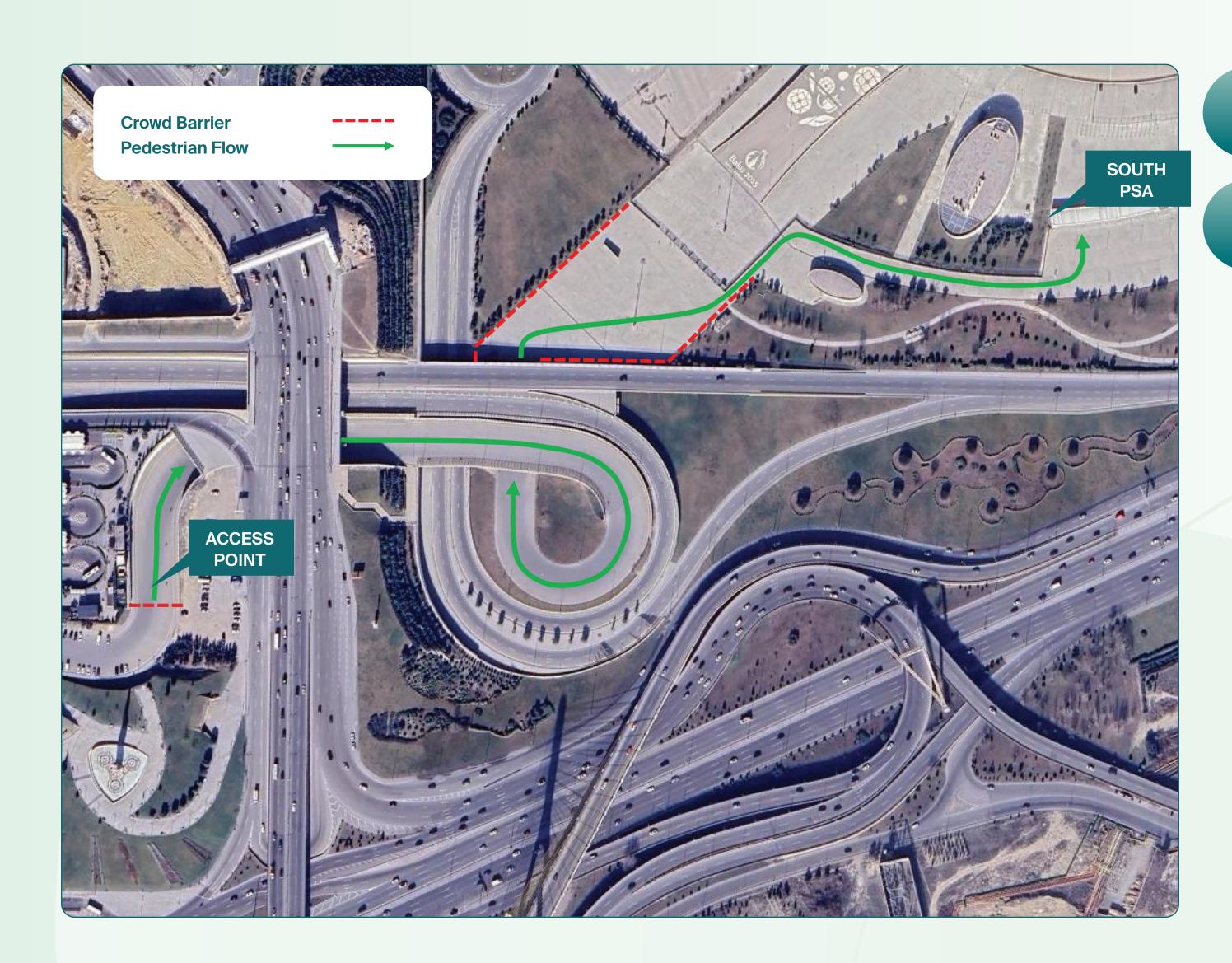
Helpdesks and Accessibility Helpdesks

Spectrum Tagging Area desks

Nursing room



South Pedestrian Screening Area Route



There is no registration facility

Only badged participants can use this access point



Side Events Rooms

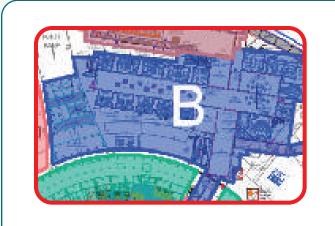
Exhibition Booths

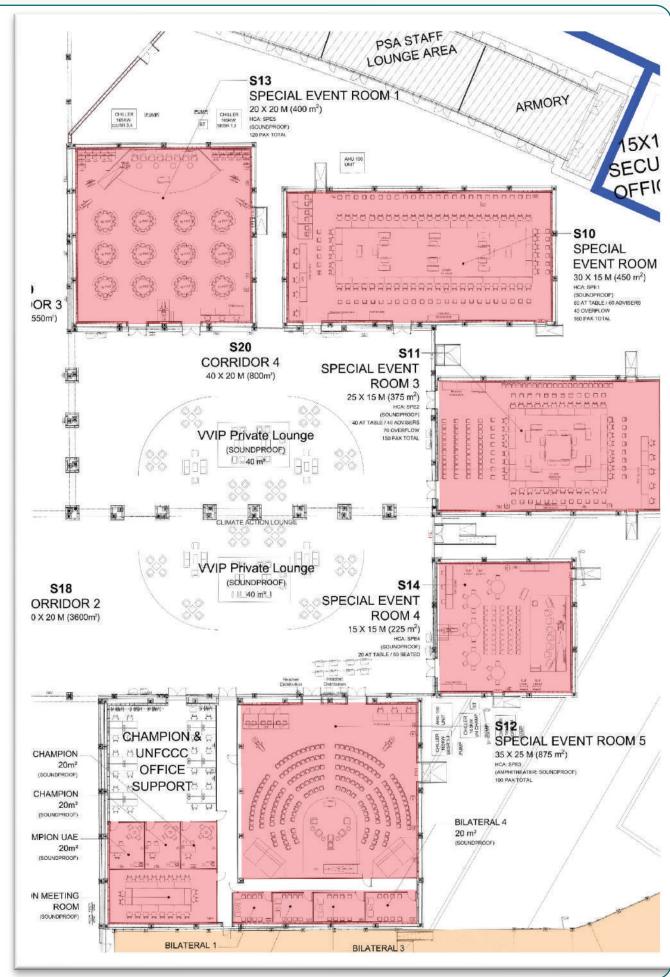
Headset Distribution and AV Desks within Side Events Rooms

Side Events Coordination Room

NGOs Constituencies Room







Special Events Rooms

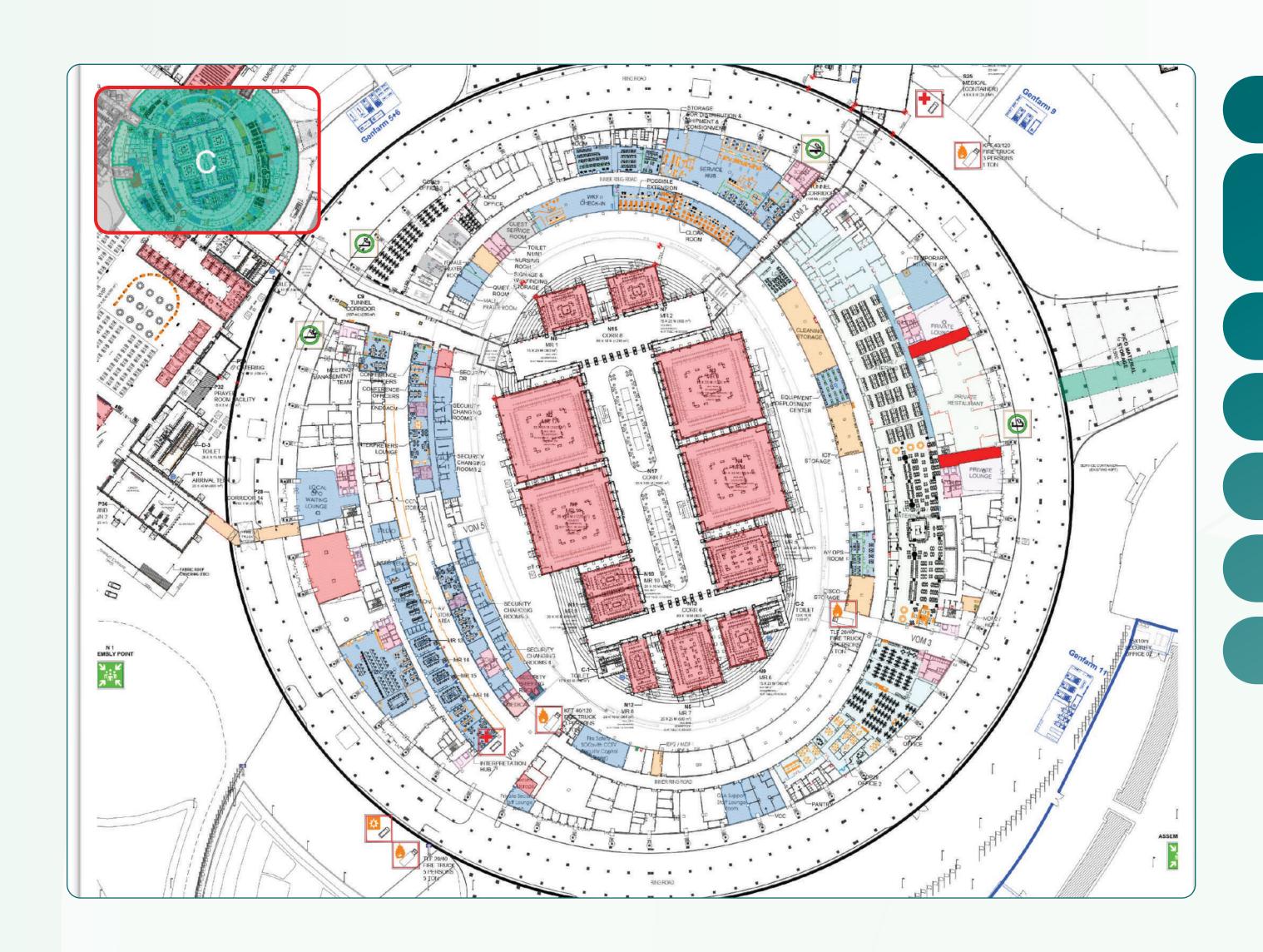
Climate Action Lounge Area

Bilateral Rooms

Champions' Meeting Room

Champions' Rooms





Meeting rooms

Service Hub, Lost&Found, DSA Office, Accessibility, Logistics, Accommodation, Catering, Transportation, Interpretation Services etc.

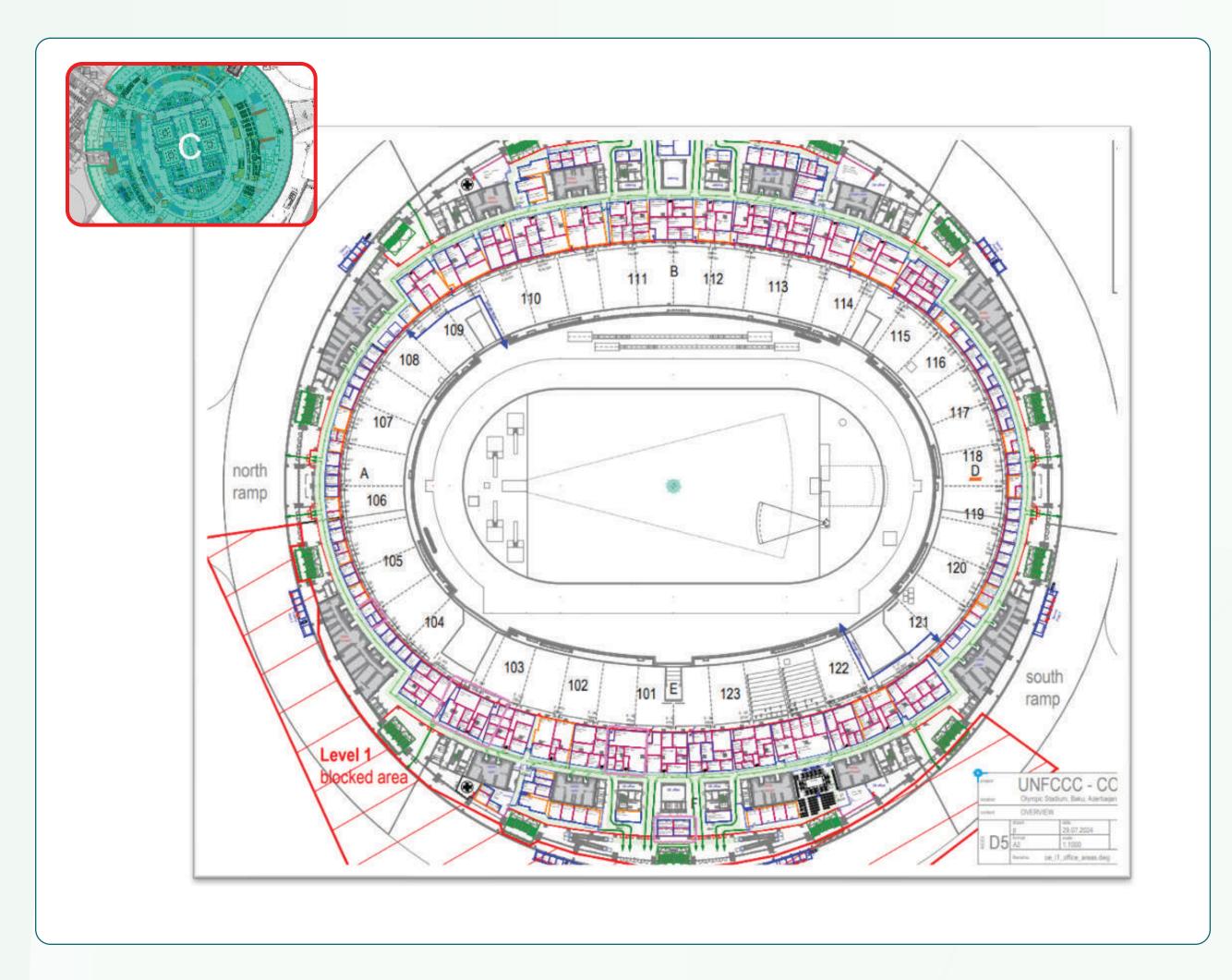
Cloakroom

Prayer rooms and Quiet room

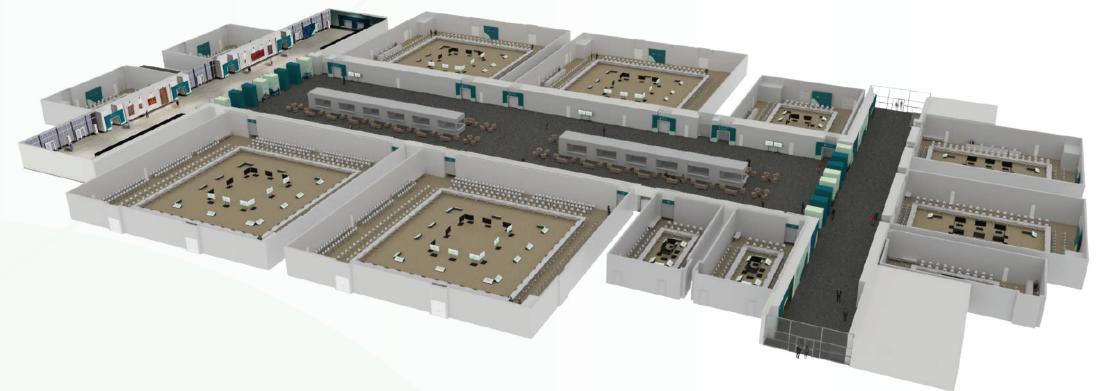
Private restaurant and Lounge area

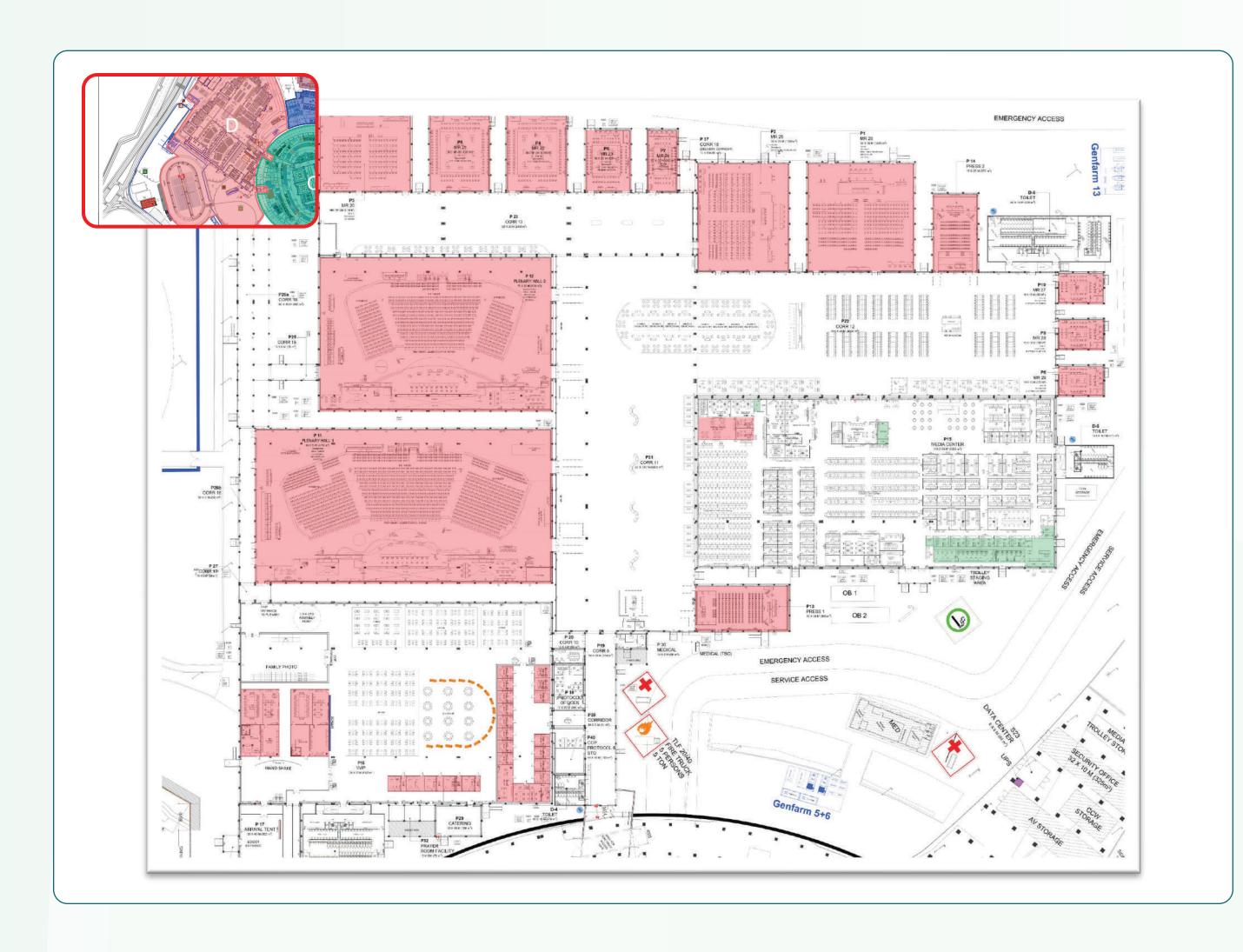
Interpretation hub and lounge

ICT Service desk

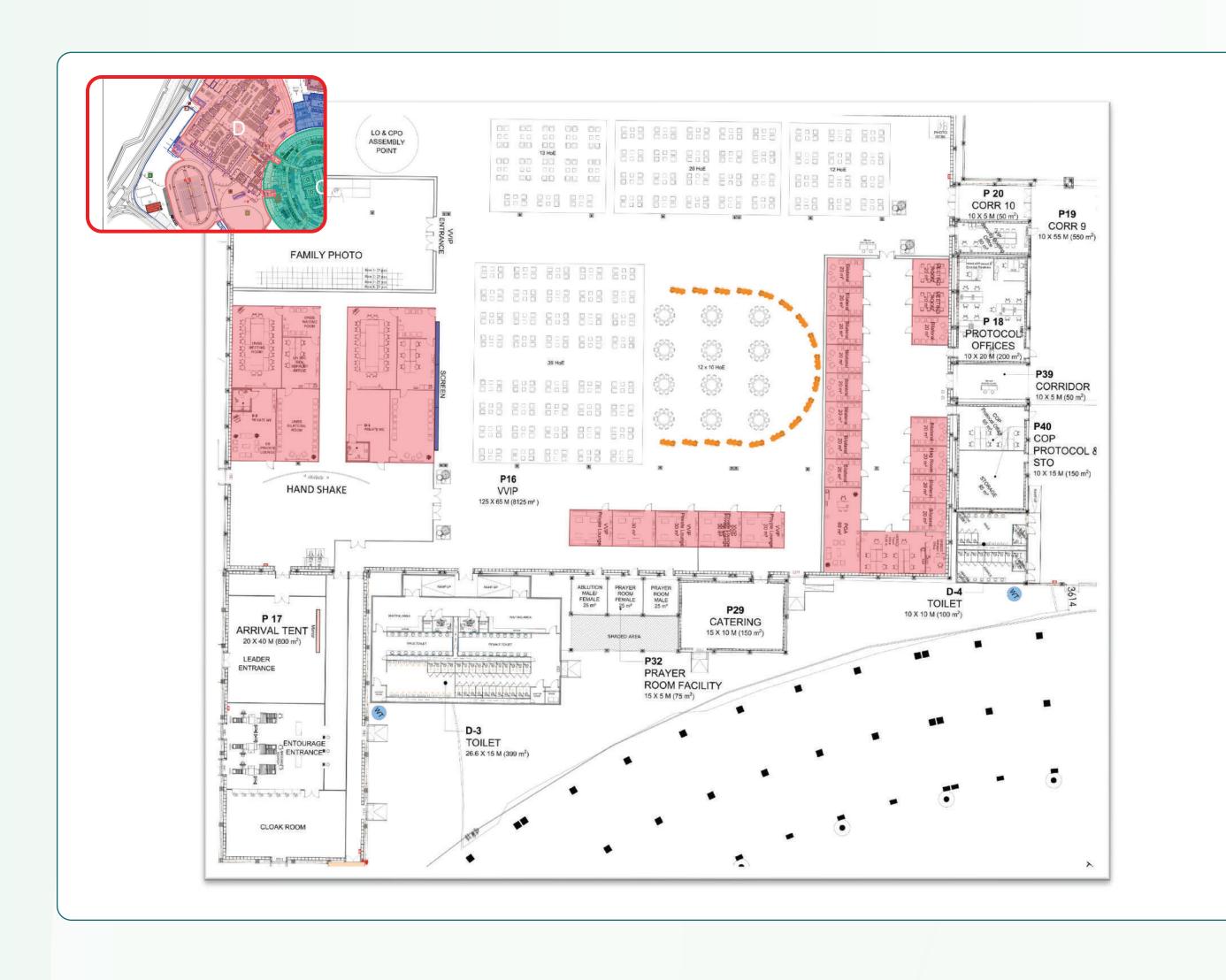


Delegation offices









VVIP Area

VVIP Bilateral Meeting Rooms

VVIP Drop Off Area-Arrival

Family Photo Area

Leaders' Entrance

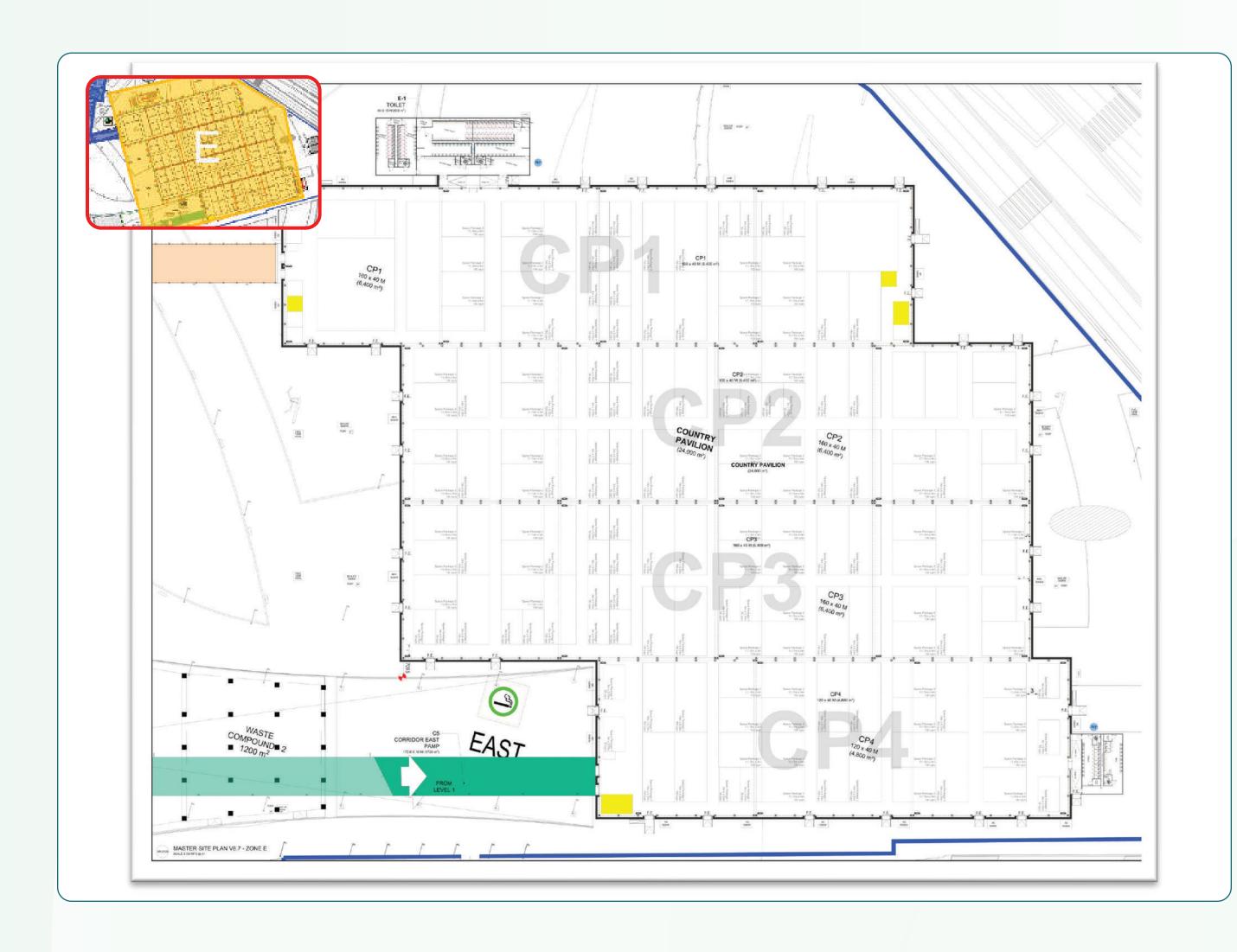
VVIP Medical Room

Entourage Entrance

Cloakroom

VVIP Lounge

Handshake Area



Gross Space 24 000 m²

Net Space

18 000 m²

COP29 Blue Zone Construction Phase Progress

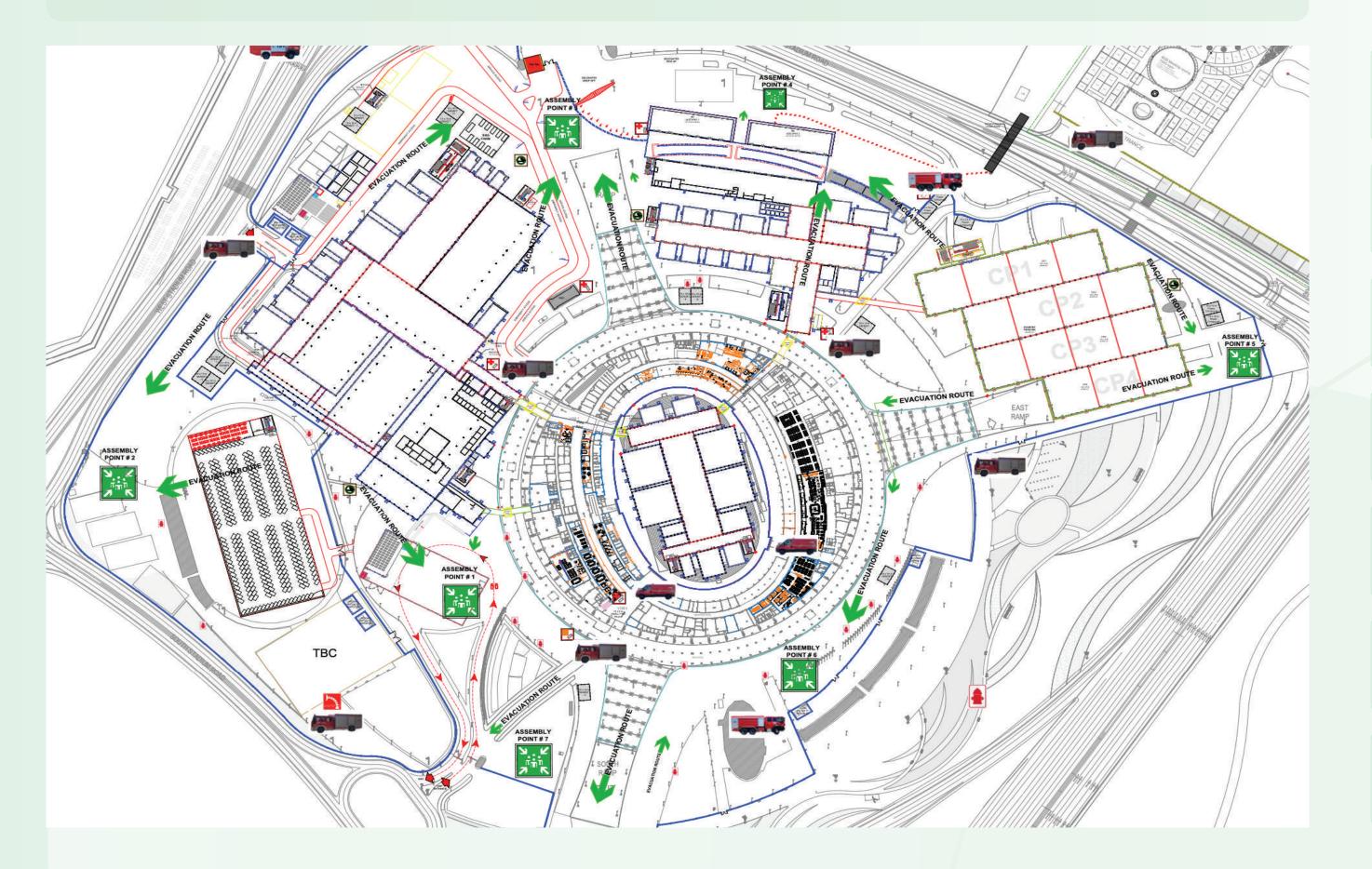






Health and Safety at the Venue

Medical facilities will be readily accessible at the venue throughout the event, with designated medical rooms, trained first aiders stationed strategically, and ambulance services on standby in specified areas.









Ambulances

Green Zone, Conference Rooms, Ticketing

Green Zone Opportunities



The Green Zone is an inclusive space that creates dynamic opportunities for representatives from various sectors to spark constructive dialogue and fruitful collaboration. The platform will serve as a hub to:

Facilitate the establishment of cooperative relationships

Promote the active and decisive roles of both the government and the private sector

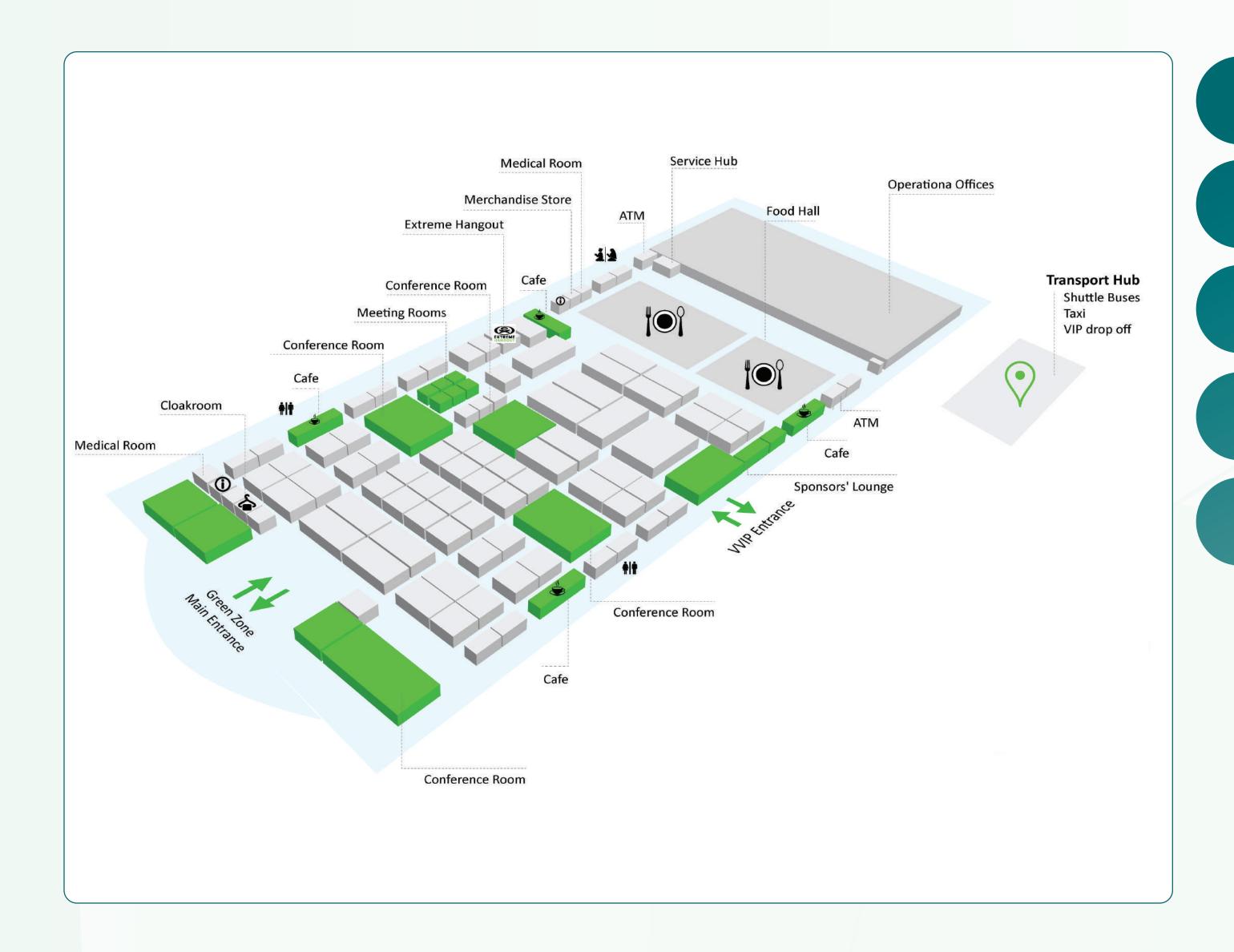
Demonstrate solutions to the global climate crisis

Showcase cutting-edge technologies, pioneering innovations, and entrepreneurial initiatives

Individuals and organisations interested in being part of the Green Zone experience and explore the available opportunities are encouraged to visit

WWW.COP29GREENZONE.COM

Green Zone Facilities



International groups from key sectors

Hangout Area

Dedicated Conference Hub and Streams

Meeting Rooms

Food Hall & Cafes

Conference Room





Dedicated Conference Rooms on the Exhibition Floor

Conference rooms with capacities of 70 - 200 participants, designed to host a variety of events provide a professional and versatile environment tailored to event's needs.

Advanced AV Technology

Spacious Seating

High-Speed Internet

Customizable Layouts

On-Site Support

Registration link:

https://www.cop29greenzone.com/forms/booking-form/

B2B Meeting Rooms





Dedicated Meeting Rooms on the Exhibition Floor

Perfect for smaller, more intimate gatherings for 8 - 12 participants, equipped with state-of-the-art technology for presentations and discussions.

Modern AV Equipment

Furniture

High-Speed Internet

Privacy and Security

Registration link:

https://www.cop29greenzone.com/forms/booking-form/

COP29 Green Zone Ticketing

Complimentary tickets for the COP29 Green Zone can be acquired via online registration on a dedicated platform, which will go live in early November.

For questions or ticketing inquiries, please contact the COP29 ticketing team at

ticketing@cop29.az

Sustainability, Accessibility and Inclusion

Why Sustainability at COP29?

At COP29 we practice what we preach!

Our mission

COP29 aims to minimize ecological impact and enhance societal participation, embodying sustainability and solidarity in all event aspects.

Our Sustainability Commitments



Carbon Neutrality

Achieve carbon neutrality by reducing greenhouse gas (GHG) emissions through renewable energy use, energy efficiency, and offsetting unavoidable emissions.



Promotion of Sustainable Practices

Encourage sustainable practices such as reducing single-use plastics, promoting sustainable transportation, and adopting environmentally friendly procurement.



Accessibility and Inclusivity

Ensure the event is accessible to all, regardless of physical abilities or socio-economic backgrounds, with a focus on youth, women, and underrepresented groups.



Legacy and Continuity

Leave a positive legacy by supporting local sustainability initiatives and investing in long-term infrastructure and capacity building for ongoing climate action.



Transparency and Accountability

Maintain transparency in decision-making and accountability for commitments, with regular reporting on progress toward sustainability goals.



Collaboration and Partnerships

Foster partnerships with governments, organizations, civil society, and the private sector to address climate change and advance sustainability.



Safety for All

Ensure all COP29 event activities prioritize health, safety and well-being

Our Sustainability Targets



Net-Zero Carbon

Achieve carbon neutrality across all scopes of GHG emissions.



Energy

Grid power from renewable sources.

On-site energy from hydrated vegetable oil (HVO),

100% carbon neutral.



Waste

100% waste diverted from landfills, comprehensive waste separation and composting.



Legacy

Climate education curricula for secondary children. Integrating ESG in local business practices.



Mobility

160 electric buses, 17 km micromobility lanes, 50% hybrid / electric taxi fleet.



Procurement

100% of strategic vendors with environmental plants 80% local food sourcing.



Capacity Building

100% of staff, vendors and volunteers trained in sustainability, broad access to online training courses.



Community Engagement

Local sustainability initiatives promoted by COP29.

Accessibility and Inclusion at COP29



COP29 Accessibility features and facilities:

Accessibility will be ensured in meeting rooms, at canteens and commercial points.

Accessibility help desk will be available close to the registration area.

Accessibility venue tactile guide will be available at thehelp desk.

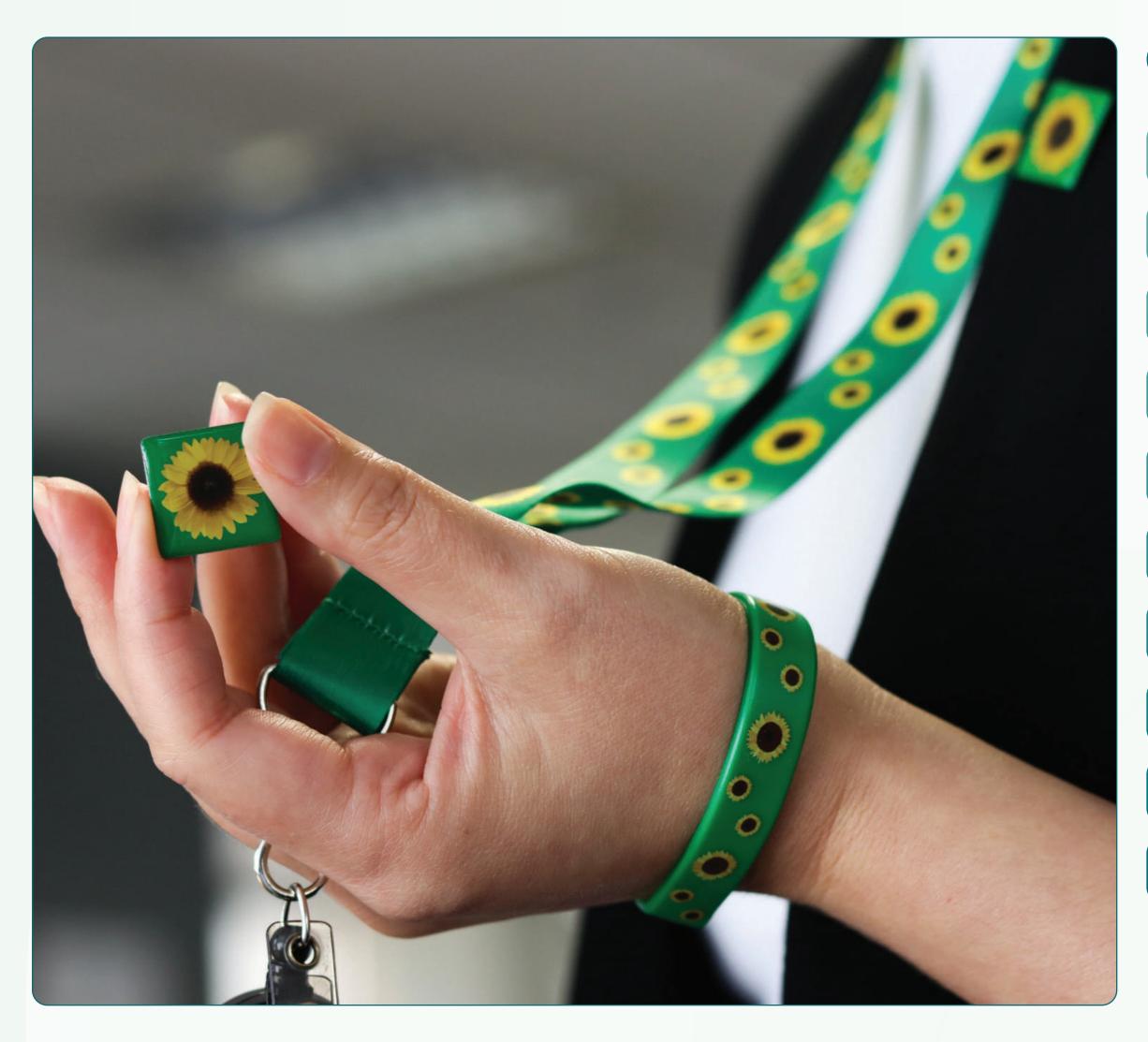
Sign interpretation services will be available onsite and live broadcasted for participants during the plenary sessions and will be available upon request for other meetings.

Wheelchair maintenance services and charging points

Event key locations will be accessible via buses and taxis

Trained staff and volunteers to assist diverse client groups with accessibility features

Accessibility and Inclusion at COP29



COP29 Accessibility features and facilities:

Accessible lines

Accessible signage

Tactile maps and Informational booklets available in Braille

Accessible personal screen room at PSA

Ramps installed according to international standards

Accessible registration lines on registration desk

Sunflower lanyards for individuals with invisible disabilities

Accessible restrooms

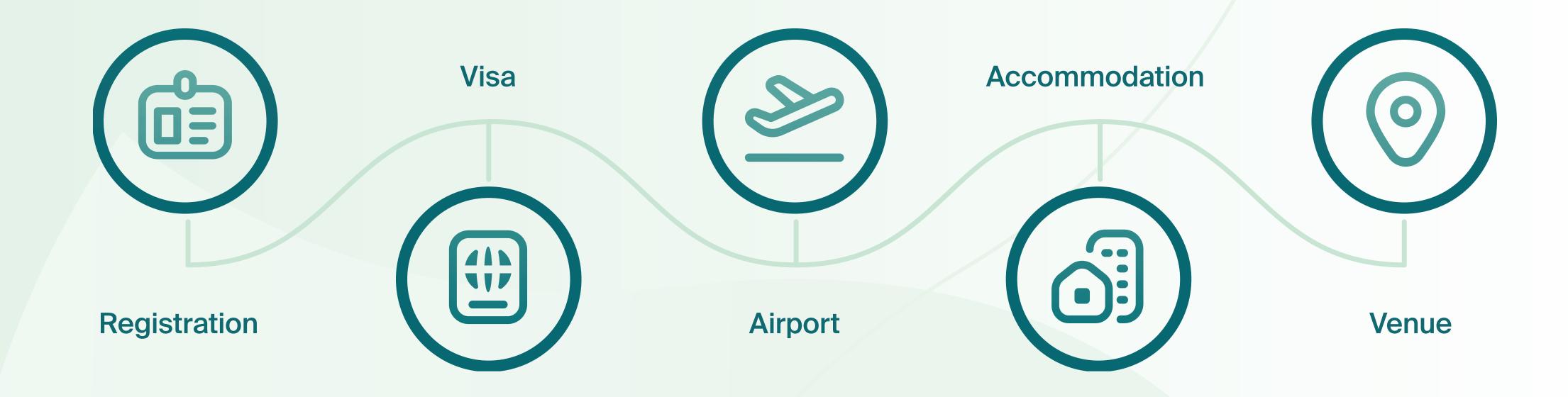
Quiet room

Inclusive nursing rooms

accessibility@cop29.az

Visitor Services

Guest Journey



Registration for COP29 Blue Zone

Parties to the Convention (including Heads of State and Government), United Nations and related organizations and agencies, media and non-profit organizations with observer should be registered through the online registration system (ORS).

National focal points are reminded to include the Head of State or Government and any accompanying officials in the online registration system in the corresponding national protocol to be included in the list of participants, as appropriate.

Online Registration System:

For Parties and observer States, as well as for United Nations and related organizations and specialized agencies

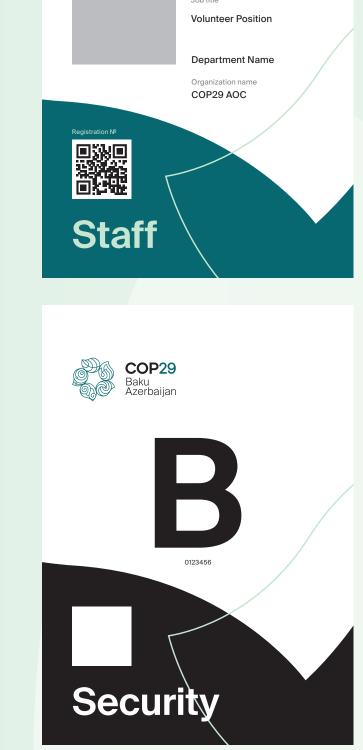
24 June 2024–10 November 2024 23:59 (CET)

For admitted intergovernmental organizations and non-governmental organizations

Nomination: 24 June 2024–4 August 2024 23:59 (CET) Confirmation: 19 August 2024–10 November 2024 23:59 (CET)

Green Zone Badges

Accreditation to the Green Zone will be carried out through the COP29 internal registration system. Entry for guests will be regulated by ticket.



Name Surname

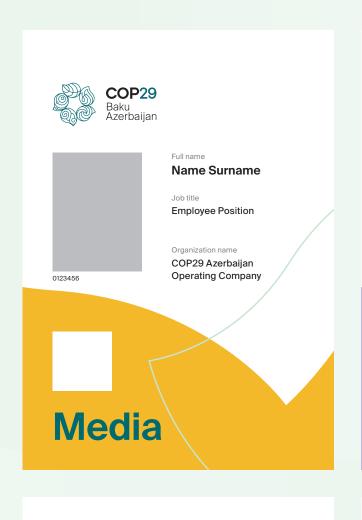


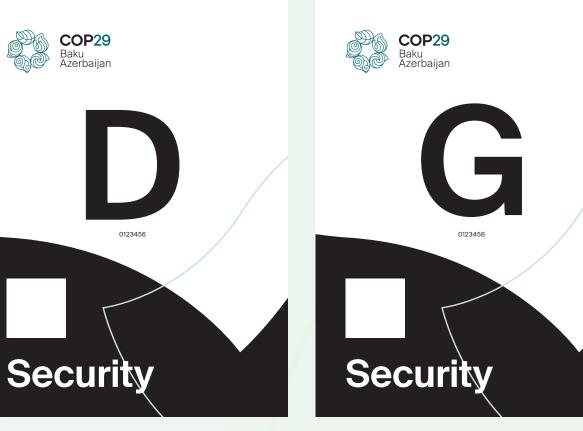
Name Surname

Volunteer Position

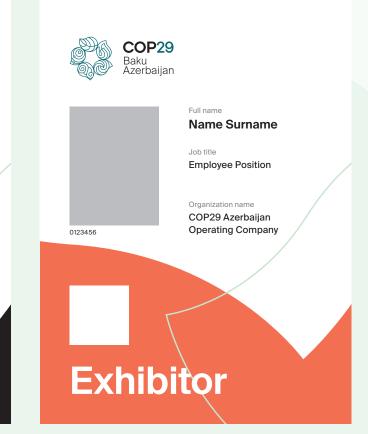
Department Name

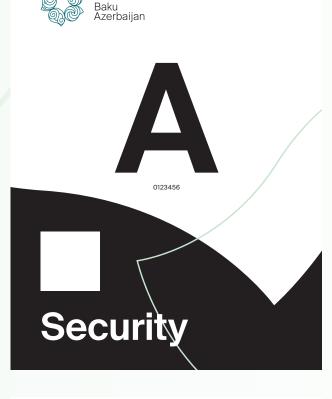
COP29 AOC

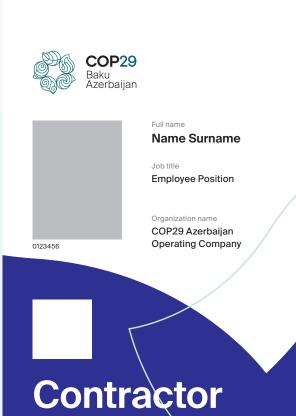






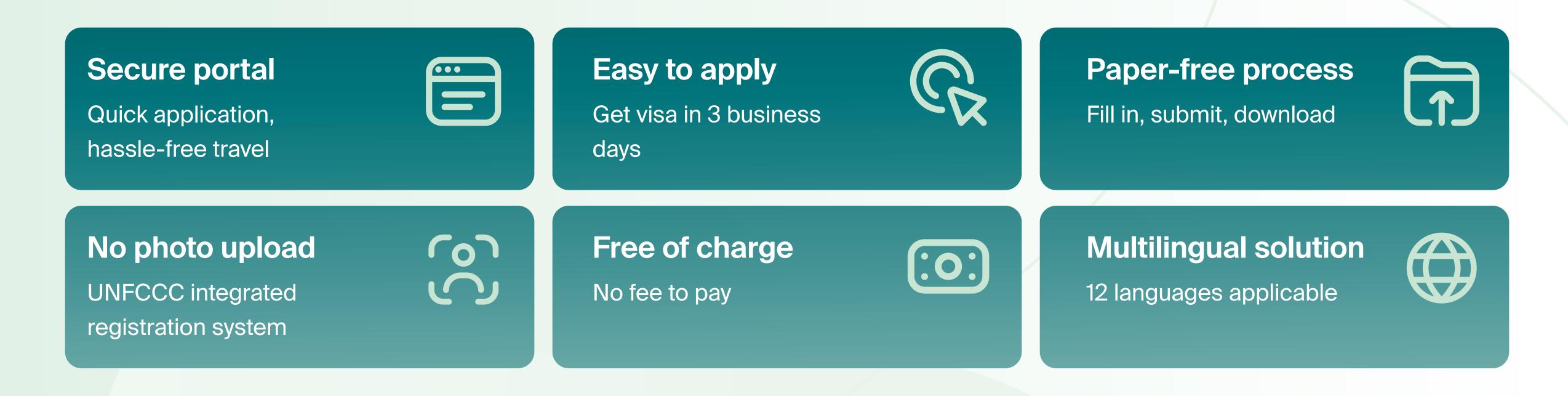








COP29 Special Visa



The 'COP29 Special Visa' can be obtained either through the official electronic visa portal or Azerbaijan's diplomatic representations and consulates abroad.

For queries concerning visa arrangements, please contact:

visas@unfccc.int

Transport Network Details

Conference Shuttles

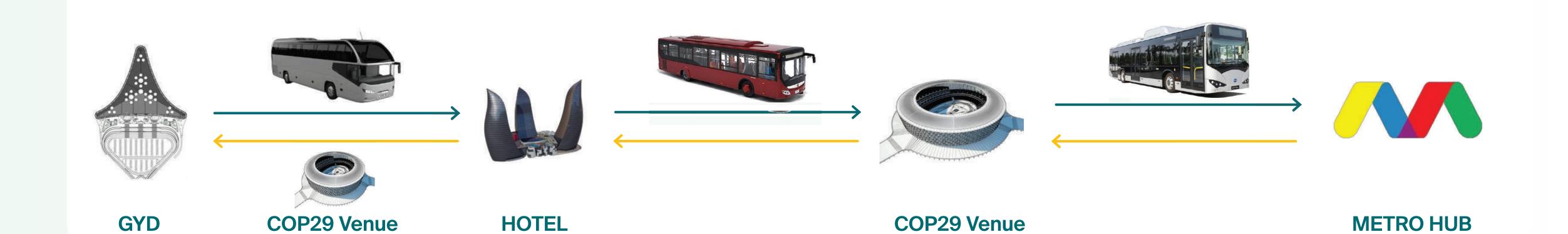
Available from 07:00 to 22:00, these shuttles will link various transport hubs with the Baku Stadium and other key locations.

Airport Transportation

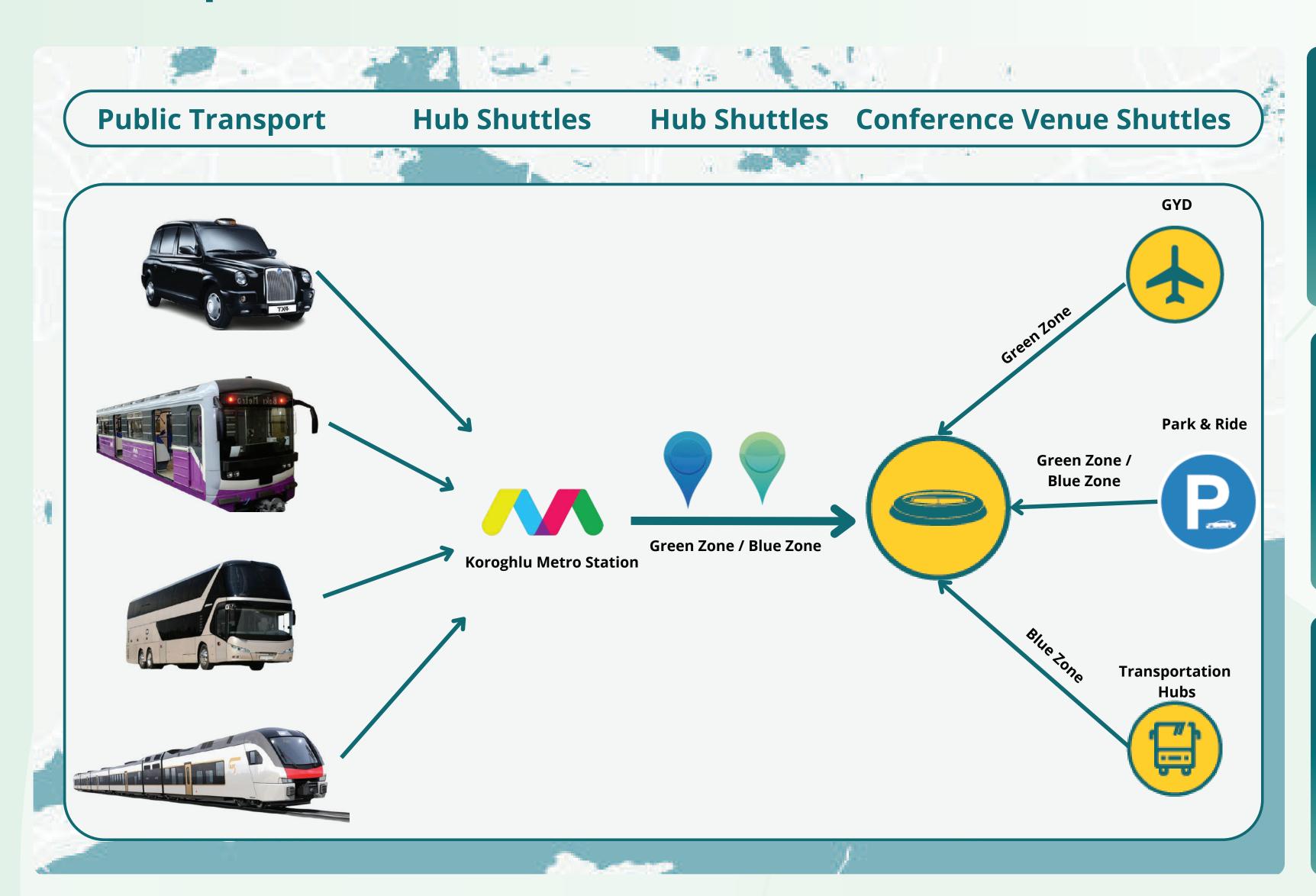
Operating 24/7, these shuttles will provide continuous service between Heydar Aliyev International Airport and designated transport hubs.

Transfers

Additionally, dedicated buses will run between Koroghlu metro station and the Blue Zone, facilitating easy access for visitors arriving by metro, train, or regular taxis.



Transport Network Details



Conference Shuttles

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Transport Hubs and Diversified Travel Options

transport hubs will be established in areas where hotels and residential complexes are concentrated.

City Hubs

Located in central areas with high concentrations of hotels and business districts, these hubs serve as key points where shuttle buses and taxis connect with delegates.

9 city hubs are positioned near major hotels, ensuring easy access and minimizing travel time to the conference venue.

To accommodate delegates living far from designated hubs, multiple load zones and shuttle routes will be available for pick-up and drop-off.

Residential Hubs

Primarily situated in central areas or near residential complexes, these hubs serve as critical points for shuttle and taxi services. 6 residential hubs are planned, with potential for expansion should new residences be added to the accommodation list.

Transport Hubs and Diversified Travel Options



HUBS

- **01** Shikhov Hub
- 02 Gosha Gala Hub
- **03** Winter Park Hub
- **04** Port Baku Hub
- **05** Boulevard Hub
- 06 Izmir Hub
- 07 Yasamal Hub
- 08 Congress Hub
- 09 Narimanov Hub
- 10 Gerb Ulduzu Hub
- 11 Dreamland Hub
- **12** Khazri Hub
- 13 Sea Breeze 1 Hub
- 14 Sea Breeze 2 Hub
- 15 Guest House Hub

Pick-up And Drop-Off For Each Transport



Shuttle Service:

Metro to Green Zone Bus Mall and vice versa

Metro to Blue Zone Bus Mall and vice versa

Park & Ride to Green Zone and vice versa

Park & Ride to Blue Zone vice versa

City Hubs to Blue Zone Bus Mall vice versa

Operational Hours (Blue Zone):

07:00 - 22:00 Hub Shuttles

06:00 – 23:00 Metro and Park & Ride Shuttles

07:15 First Bus Arrival to Blue Zone

22:15 Last Bus Departure from Blue Zone pick up

Transport Spaces

01 Baku Stadium

05 Green Zone

02 VVIP Staging

06 Park & Ride

03 VVIP Drop Off

7 Bus Mall

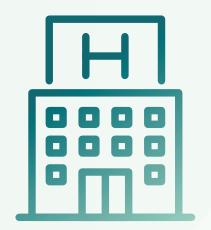
March 1988 Blue Zone

Accommodation

Accommodation

UP TO DATE

SEPTEMBER 9



Hotel

148



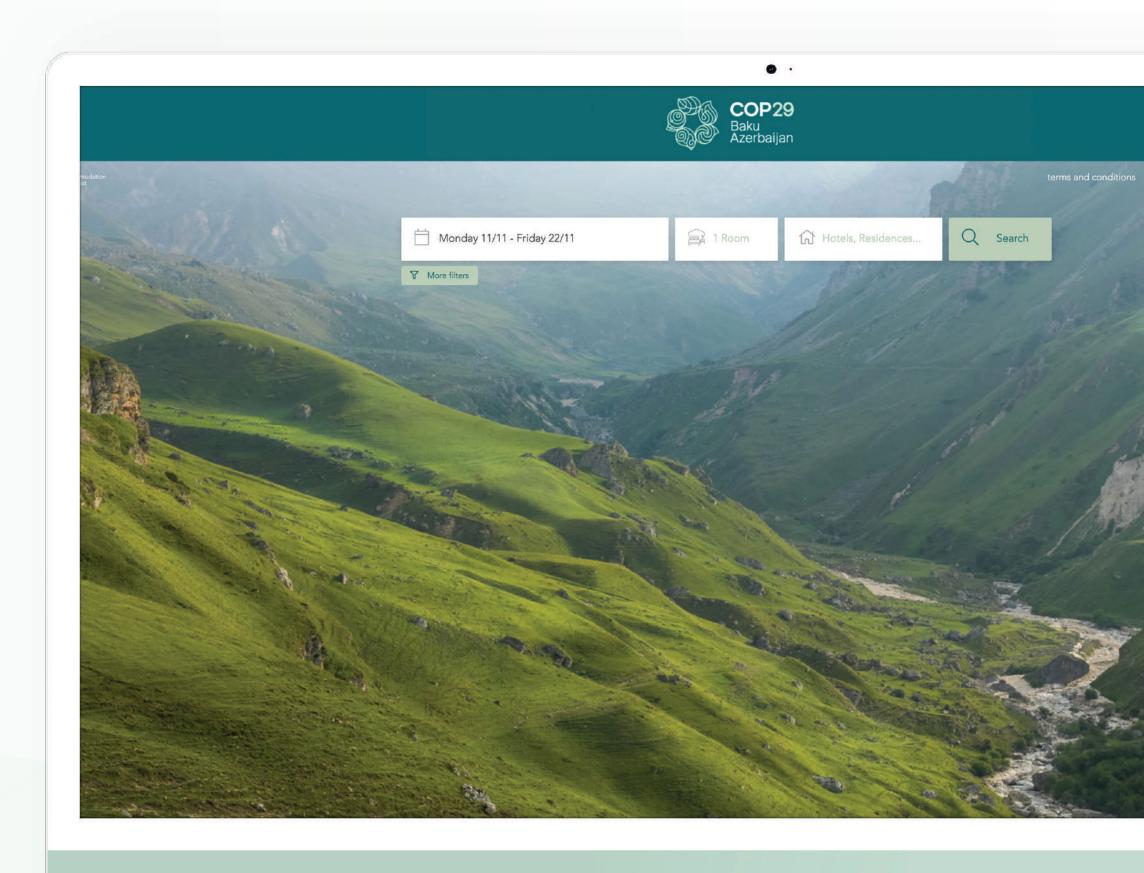
Residential Complex

12

minimum stay: 3 nights

New accomodation options added

Minimum stay in these apartment-style accommodations is shortened to 3 nights.



Wayfinding & Navigation

Temporary event-related wayfinding system is planned to assist visitors to navigate across the city to the adjacent shuttle bus hubs/pick-up/drop-off points.

Digital navigation of the city with allocation of COP29 venues, all shuttle bus hubs/pick-up/drop-off points as well as other related POIs is also considered.

Digital navigation will be available within the venue as well. Solution aims to include digital map of the venue together with route planning functionality.









Information Centres





To enhance the visitor experience within the city during COP29, it is planned to allocate 9 information centers throughout the city and airport.

These centers will serve as hubs for obtaining essential information, guidance, and assistance, ensuring a seamless experience for visitors and delegates attending the COP29.

- 1. Nizami street
- 2. Seaside boulevard
- 3. Sea breeze
- 4. Port Baku
- 5. Heydar Aliyev Palace, 28 metro station
- 6. Ahmad Rajabli area
- 7. Koroglu metro station
- 8. Airport, Terminal 1
- 9. Airport, Terminal 2

Call Centre & Online Helpdesk

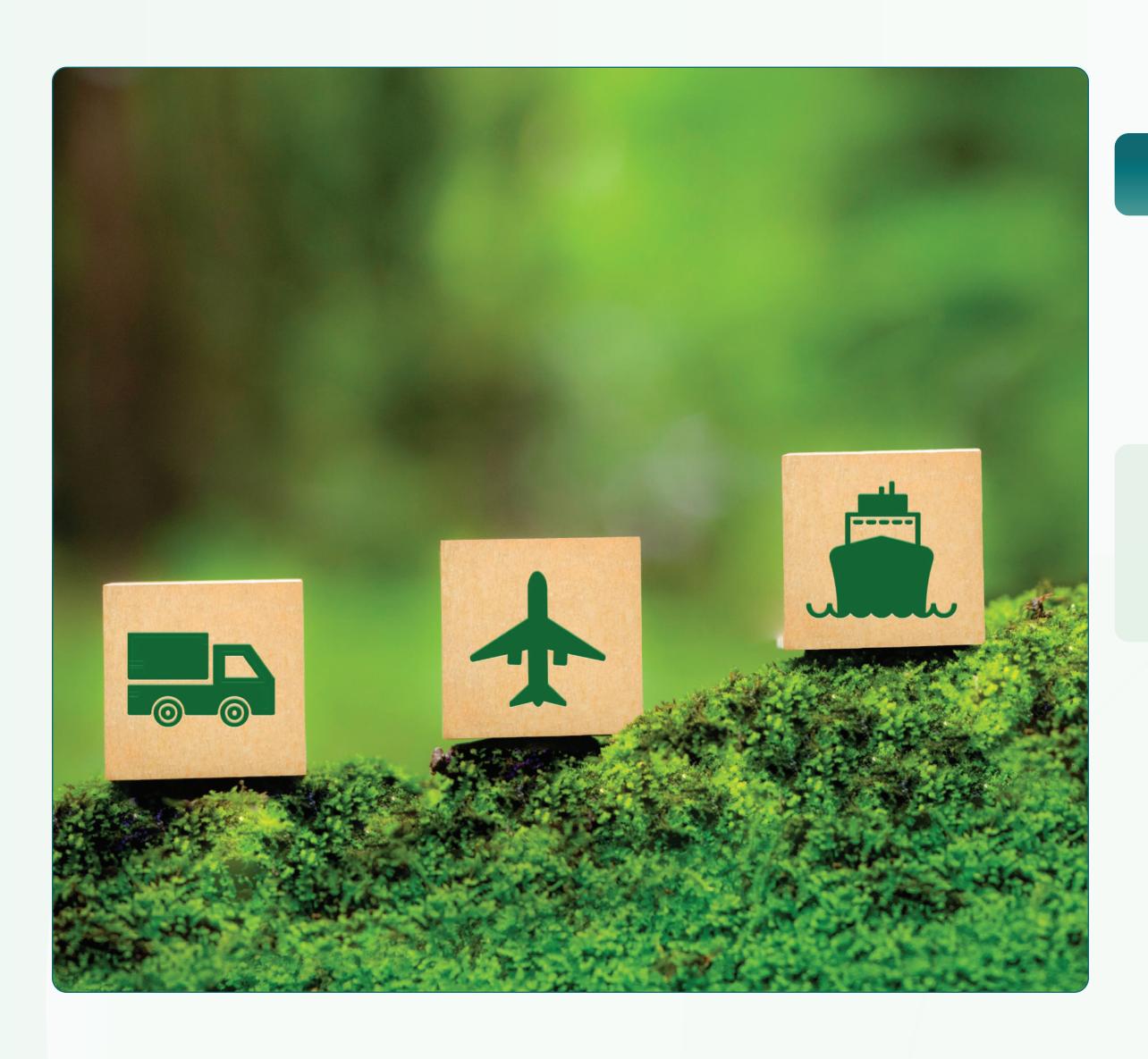
Call Center helpdesk operating on 24/7 basis to handle the various issues COP29 guests may experience.

Online Helpdesk operating on 24/7 basis through COP29 digital platforms for managing the questions from COP29 guests.



Conference Services

Customs Procedures



The applicable import types for COP29 goods are

Permanent

Temporary

Participants should strictly ensure that temporary imported goods are reexported in the same quantity, weight and condition as imported.

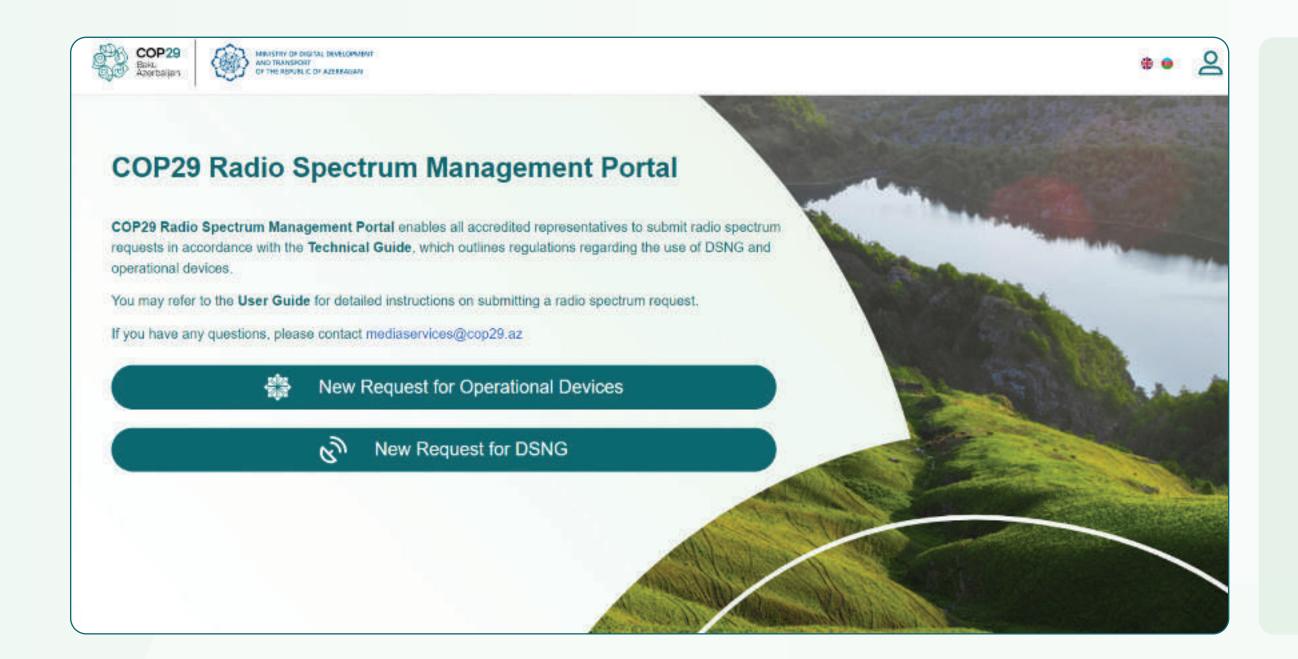
All shipments destined for the venue must first be delivered to the Official Logistics Partner's external warehouse, which serves as the central hub for both inbound and outbound shipments according to the Shipping Guide.

During the Lockdown Phase delivery to the venue is allowed only overnight from 10.00 p.m. to 05.30 a.m.

COP29 Logistics Team

logistics@cop29.az

Radio Spectrum Management Portal



With attending COP29 you must register your radioelectronic equipment and request temporary radio spectrum allocation upon approval of your accreditation via the UNFCCC Online Registration System through COP29 Radio Spectrum Management Portal.

The COP 29 Radio Spectrum Management portal is the only official channel for equipment registration and spectrum request submissions.

The deadline for all registrations and request submissions is October 20, 2024, at 12:00 a.m. GMT+4.

For any assistance with the use of the portal or the radio spectrum request submission process, please contact

mediaservices@cop29.az

Interpretation & Translation Services



Interactio has been appointed as the official provider of commercial interpretation and translation services both for Blue Zone and Green Zone.

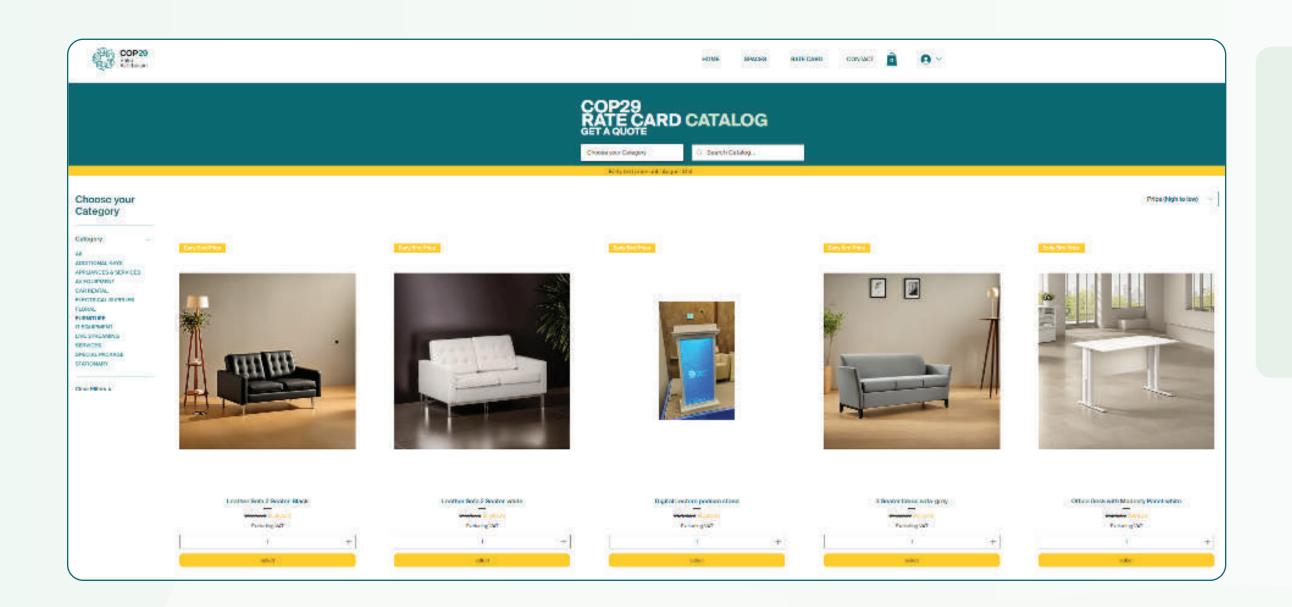
Range of Interpretation services

- On-site and/or Remote Simultaneous Interpretation (RSI) services for Blue and Green zones through rate card
- Provision of state-of-the-art RSI platforms, supporting both in-person and remote participants
- A team of experienced interpreters with specific expertise in large-scale conferences with proof of subject knowledge
- Backend support staff for the duration of the event

Interpretation services booking

www.interactio.io/cop29-book-interpreters COP29@interactio.io

COP29 Blue Zone Rate Card



COP29 Rate Card Portal has been launched for confirmed delegations to enhance the planning and logistics processes.

The Portal provides a comprehensive and centralized resource for accessing all available rental services.

www.cop29.services/rate-card

The Rate Card Services:

- Additional keys
- Appliances & Services
- AV Equipment
- Car rental

- Electrical Supplies
- Floral
- Furniture
- IT Equipment

- Live Streaming
- Video& Photo Services
- Special bundle packages
- Stationary

Guest Services

Objectives

- Guest safety
- Welcoming environment
- Quality service
- Effective communication
- Effective issues resolution and assistance

Our 400+ solution-oriented volunteers will be there for you to assist with the following questions at the Airport, Blue and Green Zones:

- General information on COP29
- Venue wide services (Service Hub, Cloakroom, Info Points)
- Venue map and locations
- Directional information
- Complaint handling

Catering Strategy

Learn about our approach to catering, ensuring quality and adherence to standards.



Locally sourced and seasonal



Nourishing and nutritious



Clear labelling showing allergy and dietary information



Affordable and in line with previous COPs



A balanced menu with high quality vegan, vegetarian and gluten-free options



Imaginative menus with Azerbaijani and international dishes



Application of industry standards and certifications in catering services

Catering Facilities

Blue Zone

Food Court

Offering a variety of international and local cuisines, including plant based, gluten free and halal options.

Grab & Go Stations and Coffee Corners

Conveniently located for those on the move, offering freshly brewed coffee, tea, ready to eat meals and light bites.

Restaurants

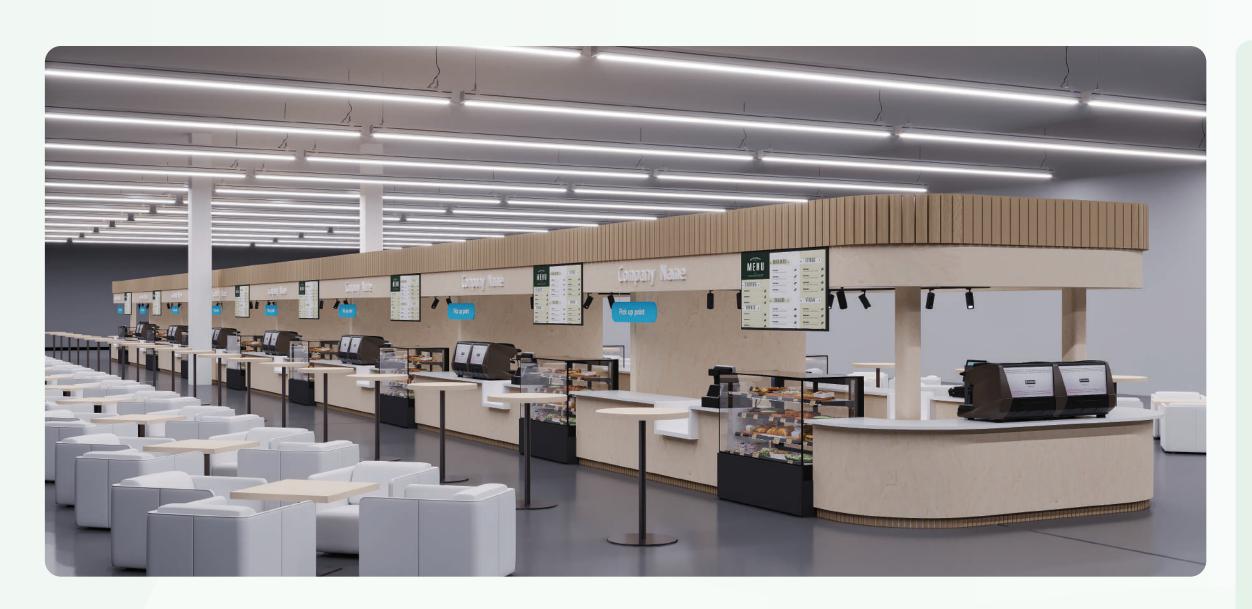
A more refined dining experience, featuring both local and gourmet cuisine, ideal for networking and special occasions.

Event Halls

Equipped to host special events and receptions with full catering.



Catering Facilities





Green Zone

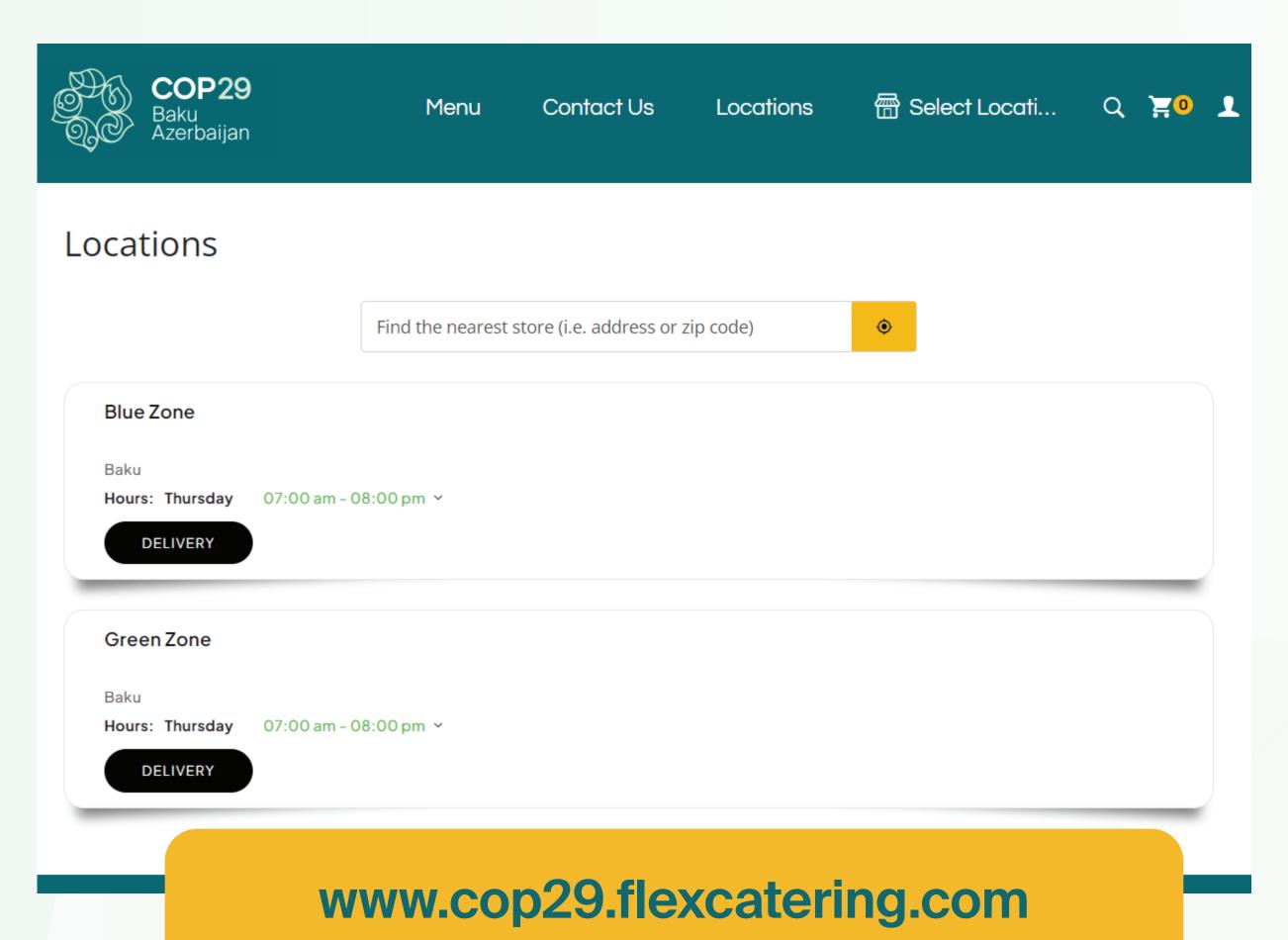
Food Court

Offering a variety of international and local cuisines, including plant based, gluten free and hall options.

Grab & Go Stations and Coffee Corners

Conveniently located for those on move, offering freshly brewed coffee, tea, ready to eat meals and light bites.

Catering Portal



On-Demand Catering Portal

A dedicated portal has been launched to facilitate catering services for the COP29 climate conference. Various catering services operating at the event venue are showcased on a unified portal, designed to enhance participant convenience.

Through the portal, participants in the Green Zone and Blue Zone will have the opportunity to place individual meal orders, as well as request services for tea and lunch breaks, along with snack provisions for guests.

Media Services

Permissions and Procedures



Permission will be required for the following:

Media equipment temporarily imported to Azerbaijan

All wireless and radio-frequency devices entering the territory of Azerbaijan

Comprehensive information regarding the procedures for obtaining permits will be disclosed within the designated period and with media logistics notes. Drones will not be permitted for use at COP29 and are not allowed to be brought into Azerbaijan.

Funding for Participation of SIDS

The Government of Azerbaijan will provide funding for:

4

members of delegation to cover accommodation

50%

of Daily Subsistance Allowance (DSA) as acommodation will be provided;

100%

of flight tickets and terminal expences

In addition to the support for four members of the delegations headed by the Head of State/Head of Government, and to the support provided to the three members of delegation funded by the Trust Fund for Participation (TFP) in the UNFCCC process.

The Government of Azerbaijan has also pledged a generous contribution to the **Trust Fund for Participation.**

To ensure that funding requests are addressed in a timely manner, nominations for funding should be entered in the online registration system (https://onlinereg.unfccc.int/) by Friday, 18 October 2024.

COP29 Stakeholders' Landscape, Contacts and Communication



Website and Social Media

Stay connected with the latest updates and engage with us through our website and social media channels.

www.COP29.az

















Contact Information

Access COP29 email groups and contact details for inquiries and assistance.

For general enquiries: generalenquiries@cop29.az

For media enquiries: media@cop29.az

For conference media services: mediaservices@cop29.az

For booking enquiries: cop29@bnetwork.com

For accommodation enquiries: accommodation@cop29.az

For transportation enquiries: transport@cop29.az

To participate in the Green Zone: greenzonepavilions@cop29.az